

Making Time to Talk

Elizabeth McBarnet BSc. (Hons)
MRCSLT, MASLTIP, Reg HCPC (SL05349)
Independent Speech and Language Therapist

TERMS AND CONDITIONS

Appointments are usually arranged at Lismenary Therapy or online. If the client is to be seen at any other location, travel expenses will be charged as per the rates detailed on the charging sheet.

Initial consultation and assessments normally include formal and informal assessment, as well as observation, discussion and reading from any other professionals where available. After the appointment, the therapist takes time to analyse test results carefully and identify therapeutic aims, which will be discussed with you.

A report is optional, for which a fee is payable. The report will describe assessment results and therapy goals. This will be issued to you, and your permission will be sought before copies are sent to other professionals.

Details of fees are laid out on the charging information sheet.

The fee for standard therapy includes the time spent in preparation of individually designed therapy material, planning and liaising with other professionals. Lengthy telephone calls with professionals are charged at the normal hourly rate. Your permission will be sought in advance: by giving your consent, you will be agreeing to the charge. Fees can be paid in advance for a block of 6 sessions. After each block of therapy, there will be a review of progress.

You, as the client, are agreeing to comply with the home practice and therapy as advised by the speech and language therapist. If this is not carried out, a successful outcome is hard to achieve.

Discharge

This will be discussed between therapist and client, when the episode of care is ended, treatment is complete or full potential has been reached. Clients are free to withdraw from therapy at any time.

Communication between therapist and client will be via email and telephone. In the case of no response to my communications, I will send one follow-up email. If there is no response to this within one week, I will assume that you no longer require my services and are happy to be discharged from my caseload.

Cancellation Policy

More than 7 days' notice: no fee

2-7 days notice: 50% of fee will be charged.

Less than 2 days' notice – the full fee will be charged.

This is regardless of whether the appointment is rearranged.

19 Lismenary Road, Ballynure, Ballyclare,
Co. Antrim BT39 9UE
Telephone: 028 9332 4144
Email: therapy@lismenary.co.uk
www.lismenary.co.uk



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